



SKETCHLEY GRANGE
HOTEL & SPA

Accessibility Guide for Sketchley Grange Hotel

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Contact for accessibility enquiries: Hotel Reception Team



Welcome

4-star hotel, offering a mix of accommodation, dining and leisure facilities. Whether you are looking for a weekend break away, your next conference, a spa break, or a delicious lunch or dinner our hotel will always provide you with a relaxing, enjoyable atmosphere and quality experience guaranteed.

We cater for a variety of diets, both for allergies/intolerances and religious dietary requirements. Assistance dogs are welcome and water bowls can be provided. We also have dog-friendly bedrooms.

At a Glance

Level Access

- There is level access from the main entrance to:
 - Restaurant
 - Bar
 - All conference facilities
 - Bedrooms
 - All public toilets
 - Roman's Health Club
 - Our Gardens
 - Our Car Park

Hearing

- Our fire alarm has flashing lights.
- We have a hearing loop in the restaurant area and at reception. This is portable, should our guests require it elsewhere in the business.
- Our staff receive disability awareness training at induction stage.
- We have vibrating pillows for those hard of hearing, in case of an emergency.

Visual

- Our glass doors and full-height windows have contrast markings.
- The walls and the doors have high colour contrast.
- Some parts of the venue have low lighting, such as our conference spaces and bar, particularly of an evening.
- The menu is available in large print on request.
- We have information in large print on request.

General

- We have 4 public, accessible toilets for guests across the business.
- Our staff receive disability awareness training at induction stage.

Getting here

Sketchley Grange Hotel
Sketchley Lane
Burbage, nr Hinckley
Leicestershire

LE10 3HU



Travel by public transport

- You can get to the hotel by foot, train or bus
- The nearest bus stop is on Rugby Road (stop ID leijadgp)
- The best bus for Hinckley Town Centre, and for access to local trains, is the X55.



Travel by taxi

- You can get a taxi with A1 Taxis by calling 01455 615161. The taxi company has a wheelchair accessible vehicle.
- The hotel are happy to book taxis on your behalf if required.



Parking

- There is parking at the venue. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. There is a ramp for wheelchair access to Reception.
- From the car park to the entrance, there is level access. There is a lift. The route is 1000mm wide, or more.
- We have 4 electronic car parking spaces.

Arrival



Path to Reception

- From the car park or drop-off zone there is level access, or access via a ramp, depending on direction of arrival.
- The path is 1000mm wide, or more.



Main entrance

- The main entrance has level access.
- The door is 2000mm wide.
- The main door is side hung, and can be held open if required.

Restaurant front door

Getting around inside

Visual Impairment - General Information

- We have contrast markings on all glass doors, contrast markings on all full-height windows and high colour contrast between walls and doorframes.
- Some parts of the venue have low lighting.



Lift

- We have 3 lifts.
- You can get a lift to our 1st floor.
- One lift also gets access to the 2nd floor.

Lifts to all floors

- The lift door is 850mm wide.
- The lift is 1200mm wide. The lift is 1000mm deep.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.

Public toilet

Accessible Toilet

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. The route is 1000mm wide, or more.
- The toilet door is 880mm wide.
- There is 600mm at the side of the toilet. There is 600mm in front of the toilet. The toilet seat is 485mm high. The toilets have handrails.

Place to eat and drink

- From the main entrance to the dining areas, there is level access. From the lift to dining areas, the route is 1000mm wide, or more. To get to a table, there are no steps.
- The menu is offered in large print on request.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes, and volume can be adjusted on request.
- The table and plates have high colour contrast.
- We cater for vegetarian specific diets.
- We cater for religious-specific diets.
- We cater for allergies and intolerances.

Getting around outside

- From the main entrance to this area, there is level access for all of our outdoor areas, including gardens and car park.

Customer care support

Accessibility equipment

- We have a hearing loop in the restaurant area and at reception which can be moved if required.

- We can provide water bowls for assistance dogs on request.
- The nearest toilet area for assistance dogs is located across the road from the hotel, 50 meters from the hotel main entrance.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- PEEP forms can be completed at Reception at arrival, or any stage throughout your stay. These personal emergency evacuation plan help us understand your specific requirements in the case of an emergency.
- The fire alarm has flashing lights.
- Vibrating pillows can be provided on request.
- We do not have evacuation chairs.
- We do have ground-floor accessible bedrooms.

Customer care support

- All of our team receive disability awareness training at induction stage.
- We have information in large print on request.
- Baby changing facilities.
- Highchairs are available on request.

Guide last updated: June 2023